## Easterling, Deborah

232356

From: Easterling, Deborah

Sent: Thursday, September 15, 2011 11:37 AM

To: 'Stephen Wilson'

Subject: RE: Information for Docket 2007-286-WS

Dear Ms. Wilson,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2007-286-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant RECHIVED

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PSC SC MAIL / DMS

From: Stephen Wilson [mailto:stevemel91@att.net]

Sent: Friday, September 09, 2011 4:21 PM

To: Contact

Subject: Information for Docket 2007-286-WS

Dear Public Service Commission,

USSC was required by your order # 2011-363, Docket 2007-286-WS to provide information to show "specific capital improvements" and "specific ongoing operations programs" by project and dollar amount on a neighborhood-by-neighborhood basis from January 1, 2005, to December 31, 2006, "and how these expenditures contributed to improved service."

Of over 3 million dollars spent, USSC only spent \$1602 on my neighborhood, Lakewood Subdivision in Anderson. This proves that I have not benefited from these capital improvements and maintenance programs. Lakewood customers carry more than our share of the costs to improve other systems. The information you required shows USSC replaced service lines for \$270 in Lakewood Subdivision. The only lines replaced were leaking. That classifies them as emergency repairs, not capital improvements. \$287 was spent closing off wells that were no longer in service. This did not improve service since we are a distribution only system.

I have testified in two hearings that USSC has made no improvements to my system. In both this docket and also in Docket 2009-75-W, USSC has asserted in testimony that rate increases are necessary for a fair return on their investment. They also assert that they employ "a maintenance program and a capital improvements program on its water systems." Lakewood is one of eight distribution-only neighborhoods in Anderson that saw less than \$5000 spent on their systems that year. Distribution-only customers carry a heavy burden of the cost of maintenance and capital improvements to other systems. I am certain that an analysis of this information on the years since 2006 would further demonstrate this.

Thank you,

Melanie Wilson 1010 Windwood Drive Anderson, SC 29621 864-224-9998